About the Agency: Health Imperatives is a non-profit community-based agency that predominantly serves families and individuals in Southeastern, MA. Our mission is to improve the health and wellbeing of low-income or vulnerable families and individuals in Southeastern, Massachusetts. We accomplish this mission by administering both health and violence intervention and prevention programs and services.

TITLE: Health Navigator & Educator for SRH Services
LOCATION: New Bedford and Wareham SRH
HOURS: Full-time (35 hours per week) Monday-Friday including evenings
SALARY: $22 per hour plus benefits

DUTIES: Under the supervision of the Clinic Director, The Health Navigator and Educator will:

- Provide comprehensive non-judgmental, non-biased family planning/reproductive health education and counseling to clients according to established standards, protocols and guidelines including contraception, sexually transmitted infections, HIV, Hepatitis, PrEP, nPEP, gender-affirming hormone therapy, pregnancy, and pregnancy prevention.
- Perform off-site STI testing services at partner organizations to reach our priority populations, including MSM, PWID, and Non-Us born individuals.
- Provide short term health navigation and assist clients with individualized reproductive health risk assessment and harm reduction plans.
- Provide HIV PrEP/nPEP drug assistance and adherence support and referrals for overdose education and Naloxone; medication assisted treatment, syringe services, mental health, primary care, housing, and other social services.
- Provide reproductive anatomy, HIV, Hepatitis, STI, and pregnancy prevention group education based on evidence-informed curricula within the communities in our service area.
- Conduct notification of abnormal lab test results; provide appropriate client referrals and medical follow-up based on test results and other presenting problems, and assist with patient appointment alerts.
- Complete, timely reports and program documentation per protocols and guidelines; accurate data submission.
- Perform outreach activities within the community to promote sexual and reproductive health and other HI programs, emphasizing program and service integration.
- Assist clients in health insurance enrollment through Certified Application Counselor certification.
• Maintain accurate and complete documentation of patient medical chart information per established protocols and guidelines.
• Act as a liaison within HI programs and with community providers and partners.
• Other duties as assigned by the Site Manager

REQUIRED QUALIFICATIONS: Bilingual Spanish speaking; high school diploma and prior experience providing health education; strong client-centered service skills; demonstrated ability to communicate unbiased reproductive health knowledge to adolescent and adult patients in an effective and culturally competent, non-judgmental manner; experience working with low income and vulnerable populations; excellent written and oral communication skills in English; computer literacy essential

PREFERRED QUALIFICATIONS: College degree; demonstrated knowledge about and experience providing sexual and reproductive health education including STIs, HIV, and pregnancy prevention; case management or health navigation experience; and experience providing substance use disorder support services.

HEALTH IMPERATIVES ENCOURAGES MULTI-CULTURAL AND MULTI-LINGUAL DIVERSITY IN ALL OF ITS PROGRAMS.

AFFIRMATIVE ACTION EQUAL OPPORTUNITY EMPLOYER M/F/D/V